FT PARTNERS FINTECH INDUSTRY RESEARCH

October 1, 2018

INSURTECH CEO INTERVIEW:



with CEO Scott Walchek

On-Demand Insurance



The Only Investment Bank Focused Exclusively on FinTech

San Francisco • New York • London

Overview of FT Partners

- Financial Technology Partners ("FT Partners") was founded in 2001 and is the only investment banking firm focused exclusively on FinTech
- FT Partners regularly publishes research highlighting the most important transactions, trends and insights impacting the global Financial Technology landscape. Our unique insight into FinTech is a direct result of executing hundreds of transactions in the sector combined with over 15 years of exclusive focus on Financial Technology

FT Partners' Advisory Capabilities



FT Partners' FinTech Industry Research





Named Silicon Valley's #1 FinTech Banker (2016) and ranked #2 Overall by The Information



Ranked #1 Most Influential Person in all of FinTech in *Institutional Investors* "FinTech Finance 40"



Numerous Awards for Transaction Excellence including "Deal of the Decade"

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Trov Overview

Company Overview



CEO:

Scott Walchek

Headquarters: Danville, CA

Founded: 2012

- Tröv offers online, on-demand, single item insurance
- The Company provides direct to consumer coverage of items including: phones, cameras, watches, laptops, and sports / musical equipment
 - Coverage is offered everywhere in the world and can be turned on / off as desired all using their mobile app
 - The app allows users to track receipts and monitor the current value of their belongings
- Tröv is also working with partners to bring to market a variety of innovative insurance products that leverage its proprietary technology platform

Selected Financing History

Date	Size (\$ mm)	Selected Investor(s)	
04/06/17	\$45	Munich Re; Sompo Holdings; Oak HC/FT Partners; Suncorp; Guidewire Software; Anthemis Group	
04/26/16	26	Oak HC/FT Partners; Anthemis Group; Suncorp; Guidewire Software	
2/26/18 & before	13	Anthemis Group; Undisclosed Investors	

Products & Services Overview

What's included with Trov Protection?

- Coverage against accidental damage
- **✓** Coverage against loss
- Coverage against theft
- Coverage against mechanical breakdown
- Quickly turn protection on, whenever you need it
- Chat-based claims
- ✓ Manage protection entirely from your phone

Trov / Waymo Partnership



- In 2017, Trōv announced a partnership with Waymo, the Google-backed, driverless ride-hailing company
- The partnership provides passengers with coverage for lost property, trip interruptions, and medical expenses
- This deal offers one of the first insurance products for mobility service riders instead of vehicle drivers

Interview with Scott Walchek





Scott Walchek is a renowned Silicon Valley technology entrepreneur who has spent more than 25 years building companies that deliver world-class innovation in software, emerging media, and commercial online marketplaces. He founded Trov Inc. in 2012 and serves as its CEO and chairman of the board.

"With the right data, technologies, and user experience we could fundamentally transform the way people protect their things"

You've spent your career in leadership roles in a variety of tech companies. What led you to insurance and what motivated you to start Trōv?

It started with the idea that people could benefit immensely from having greater control over information about the things they own. With the right data, technologies, and user experience we could fundamentally transform the way people protect their things. We asked, "What would it be like if we could empower people to protect anything, anywhere, for any time, and pay for only what they used – all on demand?"

Trōv is best known for single item, on-demand insurance for valuable possessions, but you've also described that as a reference implementation relative to a much bigger mission. What should people understand about the bigger picture of what you're building at Trōv?

The ways people live, work, and get around in the world are being redefined by the ubiquity of digital connectivity and emergent technologies. With these shifts come new risks, like riding in an autonomous vehicle, staying overnight in a stranger's home, or gigging on the weekends. This presents ephemeral risks that can be triggered on-demand—by individuals or automatically by machines or devices. Movement, location, time of day, temperature can trigger changes in risk and capturing those events and assigning new coverages based on the signal is at the center of Trōv's core competencies.

The bigger picture as we prepare for 2019 can be framed in three advancements from our previous two years in market.

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Interview with Scott Walchek (cont.)



Exclusive CEO Interview - Scott Walchek

"In 2019, Trōv will expand from an ondemand, single item insurance applications to include a suite of different products, including renters, personal auto, multi-modal fleet, all-digital claims management, and SMB / gig economy"

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Firstly, Trōv is a platform. We've componentized the software technology that powers on-demand, micro-duration engagements, enabling us to create entirely new products in less time, and empower new insurance experiences.

Trōv is also a product line. In 2019, Trōv will expand from an on-demand, single item insurance applications to include a suite of different products, including renters, personal auto, multi-modal fleet, all-digital claims management, and SMB / gig economy. All will leverage the robust Trōv Platform and award-winning user experience and design.

Finally, Trōv is a private-label and a brand. In addition to Trōv's branded application, our products are being private-labeled by world-class institutions whose brand and influence attract new customers.

How exactly does Trōv's single item coverage work and what elements of the product have you had to innovate to enable this?

Our world-class engineering team has reimagined the insurance platform from scratch including key components like micro-duration policies, algorithmic pricing, integrated billing, advanced fraud detection, and intelligent bot-assisted claims.

Trōv's smartphone app features Swipe-to-Protect insurance coverage. When users turn insurance on and off with a swipe of their finger, they are billed only for the time they keep it on, calculated down to the second.

Trov's Smart Premium is a breakthrough tech solution that continuously tracks the retail replacement values of protected items and modifies a user's monthly premiums accordingly, so users are never overcharged.

Trōv also tailors its on-demand insurance platform for robust enterprise solutions, especially in Mobility. Last year we announced a partnership with Waymo, Alphabet's self-driving ride-hailing service. Trōv will provide Waymo's driverless car passengers with insurance for lost and damaged property, and medical expenses resulting from rides.

FT PARTNERS RESEARCH

InsurTech CEO Interview: Trov

Interview with Scott Walchek (cont.)



Exclusive CEO Interview - Scott Walchek

"Trōv is gaining state-by-state approvals in the US and has successfully done so in 44+ states. We have officially launched in Arizona and will continue to expand more broadly in the coming year."

Even though Trōv is a U.S. company, you chose to launch first in Australia and the U.K. first due to the regulatory complexities of the U.S. insurance market. What has the reception of regulators been so far in those countries and in the U.S. and how is that influencing your product rollout strategy?

The regulatory environment of the insurance industry varies across governments and compliance requirements differ significantly across countries and individual US states. Trōv's journey began in Australia where regulatory practices are quite approachable and eventually rolled out additional services in the United Kingdom. Trōv is gaining state-by-state approvals in the US and has successfully done so in 44+ states. We have officially launched in Arizona and will continue to expand more broadly in the coming year. Onward!

What can you share about the take-up of the Trōv consumer offering so far and the type of customers you're attracting? What should we expect for the broader rollout in the U.S. and elsewhere?

Trōv's adoption and attraction can be credited to several crucial factors. There has been a sharp increase in on-demand consumer services across industry sectors, including technology, transportation, entertainment, hospitality, while the insurance sector has remained mostly unchanged for almost 300 years. The fastest growing segment of Trōv's TAM, millennials, are the most underinsured generation of all time. Additionally, traditional insurance policies for personal items have been inflexible and opaque, forcing consumers to pay for protection of things they don't care about for unnecessary periods of time.

Trōv's groundbreaking platform—on-demand insurance technology with a reinvented policy— is creating a fundamentally reimagined insurance experience that gives users exactly what they're looking for: greater control, simplicity, and transparency.

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Interview with Scott Walchek (cont.)



Exclusive CEO Interview - Scott Walchek

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Our core success metric for the Trōv application is a "Protected Day," during which a customer protects an item for a day or fraction of a day. We needed a more granular unit of measurement than the traditional "number of policies." We've been able to predictably enjoy double-digit growth month-over-month and now have exceeded one million Protected Days.

We will test several hypotheses in the first US states to go live this year and early next year with the intent to launch more broadly in 1H 2019.

Trōv's partnership with Waymo represented a move into the broader mobility market and the launch of an entirely new type of insurance product. How does that product work, and what are the common underlying elements with the personal possession insurance offering?

Coverage for passengers of autonomous vehicles never existed before our partnership with Waymo. Utilizing the Trōv Platform's ability to capture state-change signals, such as when the car changes from empty-and-stationary to occupied-and-moving, we've created an event-triggered system where coverage begins as soon as passengers enter the vehicle and stops when their ride concludes.

Our developers have extended Trōv's utility from not only a popular consumer application but also to an expanding B2B platform. Components of Trōv's cloud-based platform can be embedded and are context-aware, so it can assign the right coverages at exactly the right time. Trōv's platform uses signals of "state change" that can come from any source, smartphone, wearable, beacon, to trigger the best-fit coverage for that context in real time.

"We've been able to predictably enjoy double-digit growth month-over-month and now have exceeded one million Protected Days"

Interview with Scott Walchek (cont.)



Exclusive CEO Interview - Scott Walchek

"Looking ahead, we are hyper-focused on areas of expansion for our consumer platform, as well as exploring partnerships with companies that need customized insurance offerings"

The Waymo partnership also represented a move from a B2C business model to B2B. Will you principally be focused on such B2B approaches to bring to market new products in the future, or do you also expect to continue investing in Trōv as a consumer-facing brand and portfolio of products?

We are continuing to invest in both models. From a B2C perspective, we've recently added a new functionality that enables a user to add nearly anything to the collection of protectable items. We see this benefiting the expanding segment of the world's population who love to travel and feel secure with their valuable items. From a B2B standpoint, we are continuing to explore new partnerships with innovative companies and not just insurance incumbents to extend our platform's reach and capabilities so that customers can have a seamless experience protecting anything.

Trōv has raised approximately \$100 million in funding, including investments from several insurers. How many employees do you have now, and what can you share about new insurance product offerings in your pipeline?

Trōv has grown to more than 100 full-time employees in over five countries. Looking ahead, we are hyper-focused on areas of expansion for our consumer platform, as well as exploring partnerships with companies that need customized insurance offerings. These efforts include increasing our catalog of protectable items, such as our US roll-out in July 2018, where we introduced two new categories, sports equipment and musical instruments. We are also looking to bring our on-demand insurance platform to more countries and regions.

Interview with Scott Walchek (cont.)



Exclusive CEO Interview - Scott Walchek

"Trōv sees tremendous opportunity in offering adaptive technology and underwriting to provide emerging industries with the best-fit coverage — no more, no less"

As you evangelize a vision for more dynamic and responsive forms of insurance coverage, how do you think about the relative size of the opportunity between serving emerging new markets such as what Trōv is doing in the mobility space vs. re-imagining the portfolio of traditional insurance products?

We see extremely promising opportunities in both spaces. For many years, consumers have been expecting the same experience from insurance, especially today's generation, who are used to doing everything from a mobile device. This on-demand behavior is only increasing, and insurance solutions need to keep up to fit consumers' on-the-go and untethered lifestyles, all while meeting rigid industry regulations. Trov is positioned to bring the antiquated insurance industry into the 21st century.

At the same time, we're seeing a major cultural shift in people's lifestyles and Trōv is aiming to be at the forefront of this shift. Traditional insurance corporations typically don't have existing policies that fit with emerging technologies and services — they're either too big, too rigid, or too small. Trōv sees tremendous opportunity in offering adaptive technology and underwriting to provide emerging industries with the best-fit coverage—no more, no less.

What advice would you offer to other InsurTech entrepreneurs?

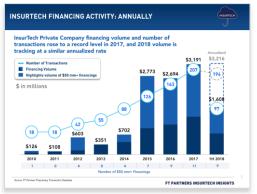
Be strategic in how you set up your capital fortitude — Trōv's strategic investors outnumber its VCs, which is better for smoothing potential turbulence and grants greater access to capital from good investors and a strong board. Recruit seasoned leadership, as Insurance is a longform game. Establish a strong network of partnerships with stable, well-respected industry partners.

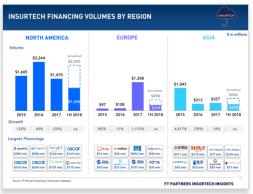
FT Partners Research - Quarterly InsurTech Insights



Highlights of the report include:

- Q2 2018 and historical InsurTech financing and M&A volume and deal count statistics
- Largest InsurTech financings and M&A transactions so far in 2018
- Most active InsurTech investors
- Corporate VC activity and strategic investor participation
- Other industry, capital raising and M&A trends in InsurTech





Selected P&C Financings				Selected L&H Financings		
Target	Amount (S in mm)	Type	Target	Amount (S in mm)	Type	
BITSIGHT	\$60	Cyber Risk Rating Platform	COYA	\$30	Digital Insurer	
R(ia minu	38	Vehicle Insurance Specialist	alan	28	Online Health Insure	
CLARK	29	Digital Insurance Platform	beam [*]	23	Group Dental Insurance	
TRACTABLE	25	Al for Claims	S bestow	15	Life Insurance	
simplesurance	24	Digital Insurance Solutions	DIGITAL	15	Digital Insurance Platform	
▲ CAPE	17	Property Intelligence	ETHOS	12	Life Insurance	
at bay	13	Cyber Insurance Provider	hint	10	Care Administration Platform	
BriteCore	13	Software for Insurers	☐ Ladder	10	Life Insurance	
kin.	13	Digital Home Insurance Agency	Fabric	10	Life Insurance	
OCKO	12	Digital Insurer	Sela	Selected Diversified Financings		
LeaseLock	10	Rent Payment Insurance	Target policybazaar	Amount (\$ in mm) \$238	Type Online Distribution	
R ≡IN'	7	Insurance Technology Provider	WorkFusion	50	Claims Automation	

Selected FT Partners InsurTech Research - Click to View



SquareTrade's \$1.4 billion Sale to Allstate



Automatic's \$115 million Sale to SiriusXM



Goji's \$15 million Financing Round Led by HSCM Bermuda



Next Insurance's \$83 million Series B Financing



Gusto Raises \$140 million in Financing



The Carlyle Group Acauires
Majority Stake in Sedgwick
for \$6.7 billion



Root Insurance Raises \$100 million in Financing



Metromile Raises \$90 million in Series E Financing

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for total consideration of approximately

\$ 115,000,000



The Only Investment Bank Focused Exclusively on Financial Technology

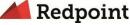
Online Small Business Insurance

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for total consideration of

\$83,000,000



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in its growth recapitalization by



New Mountain Capital li

valued at approximately

\$ 1,300,000,000



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in its equity capital raise led by



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on its sale to an Affiliate of





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Zywave Insurance Solutions





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in its financing led by



for total consideration of

\$ 15,000,000



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SaaS / Claims for Property & Contents

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in its sale to



TECHNOLOGY

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Award-Winning Investment Banking Franchise Focused on Superior Client Results

LendIt	2018	2018 Top Investment Bank in FinTech
Institutional Investor Institutional Investor Annual Ranking	2017 2015 - 2016 2006 - 2008	 Ranked #1 Most Influential Executive on Institutional Investor's FinTech 35 List Steve McLaughlin Ranked Top 5 on Institutional Investor's FinTech 35 List Consecutively Ranked (2006, 2007 and 2008) among the Top Bankers on Institutional Investor's "Online Finance 40"
The Information	2016	 Ranked #2 Top Technology Investment Banker on The Information's "Silicon Valley's Most Popular Dealmakers"
2017 - 2004 ANNUAL AWARDS WINNER M&A Advisor Awards	2015 - 2017 2010 - 2014 2004 - 2007	 Investment Banking Firm of the Year – 2016 Cross Border Deal of the Year - 2016 Dealmaker of the Year - 2015 Technology Deal of the Year - 2015 Equity Financing Deal of the Year - 2014 Professional Services Deal of the Year, Above \$100 mm – 2014 Dealmaker of the Year – 2012 Professional Services Deal of the Year, Above \$100 mm – 2012 Boutique Investment Bank of the Year – 2011 Deal of the Decade – 2011 Upper Middle Market Deal of the Year, Above \$500 mm – 2010 IT Services Deal of the Year, Below \$500 mm – 2010 Cross-Border Deal of the Year, Below \$500 mm – 2010 Dealmaker of the Year – Steve McLaughlin – 2007 Business to Business Services Deal of the Year, Above \$100 mm – 2007 Financial Services Deal of the Year, Above \$100 mm – 2007 Investment Bank of the Year – 2004
Middle Market Financing Awards	2006 - 2008	 Equity Financing Dealmaker of the Year – Steve McLaughlin – 2008 Information Technology Deal of the Year – 2008 Financial Services Deal of the Year – 2008 Financing Professional of the Year – Steve McLaughlin – 2006

The FT Partners Senior Banker Team

Name / Position	Prior Background	Experience / Education	Years of Experience
Steve McLaughlin Founder, CEO and Managing Partner	der, CEO and • Former Co-Head of Goldman Sachs' Financial Technology Group (#1 mar		23
Paul VanderMarck Managing Director	 Formerly Chief Product Officer at Risk Management Solutions, a global technology business in the catastrophic risk space 25+ years of experience as an InsurTech operating executive Experienced advisor and investor in the InsurTech space 		26
Larry Furlong Managing Director	• Formerly with Goldman Sachs in New York, London and Los Angeles from 1995-2004 • Wharton M.B.A.		22
Greg Smith Managing Director	Merrill Lynch J.P.Morgan	• Formerly award winning Equity Research Analyst at Merrill Lynch, J.P. Morgan and Hambrecht & Quist • 20+ years of experience covering FinTech as both an Analyst and Investment Banker	
Osman Khan Managing Director	A A A A A A A A A A A A A A A A A A A	Formerly Managing Director and Head of FIG M&A at Alvarez & Marsal 15+ years FIG deal, consulting and assurance experience at PwC 40 Under 40 M&A Advisor Award Winner in 2013 LSE (BSc w/Honors), MBS (MBA w/Distinction), ICAEW (FCA)	
Steve Stout Managing Director	J.P.Morgan First Data	5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Mike Nelson Managing Director	SUNTRUST	Formerly head of FinTech M&A at SunTrust Robinson HumphreyKellogg M.B.A.	18
Tim Wolfe Managing Director	• Formerly with Goldman Sachs from 2000-2002 • 40 Under 40 M&A Advisor Award Winner 2013 • Harvard M.B.A.		16
Kate Crespo Managing Director	RAYMOND JAMES®	 Formerly with Raymond James' Technology & Services investment banking 12+ years of FinTech transaction execution experience Dartmouth M.B.A. 	
Timm Schipporeit Managing Director	Morgan Stanley Index Ventures	 Formerly with Morgan Stanley as Senior Executive Director of European Technology Investment Banking Team in London Formerly a Venture and Growth Investor focused on FinTech at Index Ventures 	15
Andrew McLaughlin Managing Director	Deloitte.	 20+ years experience executing / implementing financial and operational strategy Formerly with Deloitte Consulting 	12